Evaluation of the CreateAcceptance process

- What was most memorable about the Create Acceptance process?

    - The workshop: the possibility to talk to and with a larger group op stakeholders that had not been together before and to hear their sensational reactions! For example: "we have our own CO_2 infrastructure at home, so I don't see any problems."
    - The fact that the process forced myself to put things in a broader perspective.

- What was most difficult or uncomfortable about the process?

    - No difficult moments. Sometimes is was difficult to make time for the process. I could have put more time in it as the results of this process are important.

- What have you learned about your project?

    - I must admit that I have underestimated the communication aspects of the project in the beginning. But luckily this did not result in large problems now in a later stage.
    - When I'm sitting in my office and developing the plans, I did not realize the impact of the project on people outside the project, in the local context for example.

- What have you learned about the context and stakeholders of the project?

    - I firstly focussed on the project partners and national stakeholders and did not communicate (enough) with the local stakeholders. Create Acceptance forced me to communicate with the local level and it is really nice to see that the project is alive on the local level as well.
    - I learned that the project is more alive at the local level than I have ever thought of.

- Have you gained any new contacts (allies, information channels, opponents)?

    - more and intense contact with ECN (consultants)
    - contact with neighbours, inhabitants of Drachten
    - more media contacts

- Are there questions that have been left unanswered?

    - I thought in the beginning that the outcomes of the process would be more concrete: for example measurements with numbers to indicate the acceptance of the project. But this is my technical way of thinking. Now I see that it is too difficult to put the outcomes in numbers

- Are there things that should have been done differently?

    - not really. Maybe it would have been an idea to include a survey in step 2 for for example the stakeholders on the local level. When you ask the same questions to people you can more easily compare the answers. This in stead of or together with the newspaper articles which are more difficult to compare.

- How has the project changed as a consequence of the Create Acceptance process?

- the project has not yet been changed due to the Create Acceptance process, but will be. Mainly on the field of communication changes will be made. This process together with some things we hear from other stakeholders tell us that we do need to communicate better what we are doing. We thought that our message is clear, but it turns out that many things are still unclear to many stakeholders (mainly on the local level). This consciousness has grown due to the CA process.

- Have any new management capabilities been developed?

  - better management of stakeholders
  - better taken into account of the rest of the world outside the project.

- Is there a balance between what you have put into the Create Acceptance process and what you have received from it?

  - I have received much more from it than I have put in. Therefore I realize that I could have put in much more time and effort.

- Would you do it again?

  - Yes!